



We hope that you are keep well. Jigsaw Meath would like to update you as to our service, while also providing some exciting news about the launch of our new Jigsaw WebChat Service that is now up and running for any young person to access across the Republic of Ireland.

Jigsaw Meath is currently supporting young people over phone and video sessions. There are young people who were active with us during Covid-19, this support is continuing and indeed some are finishing up their support each week. Over the last few weeks we have contacted all our referrals that were due for appointments but were suspended due to Covid-19. These referrals are being offered a screening appointment over phone or video and can these can then progress to on-going support in this way. We have been open for referrals for a few weeks now and there is a steady number of parents and young people contacting us. These new referrals are also being offered screening appointments. We are resuming appointments at our premises in Navan from July 20th. However, we hope that many young people will continue their support over phone and video but the option for face to face will be there for those who prefer it.

Jigsaw WebChat

We are now ready to welcome young people to WebChat with one of our national team Monday – Friday, 1pm-5pm. Young people can also email help@jigsaw.ie at any time, and we will get back to them during working hours. You can go here <https://jigsawonline.ie/young-people/jigsaw-live-chat/> to learn more about how it works, for the link to the registration page, and to get a sense of who it works. The WebChat service can support a young person with sessions up to 40 mins and a number of sessions can be arranged, much like the face to face service in your local Jigsaw Service....but from home! It is a very innovative and exciting platform with the capacity for pictures, drawings, notes, which can be uploaded and shared between the clinician and the young person.

With the resumption of face to face services, the continued support over the phone and video, and now with the exciting WebChat facility, we really do hope that with Jigsaw Meath and the wider Jigsaw organisation in working together, are providing more options now to support young people so they have the right support when they need it.